

2016-2017 Workforce Development Board Measures

Outreach & Engagement

1. Provide staff-assisted services to a percentage of the labor force that is equal to or larger than the annual **unemployment rate** for the workforce development board (WDB) area.*
2. Provide staff-assisted services to at least **2%** of the youth living in poverty in the counties served by the WDB in the Workforce Innovation and Opportunity Act (WIOA) Youth program.
3. Provide a staff-assisted service to at least **5%** of the total private businesses in the counties served by the WDB.
4. At least **10%** of all private businesses receiving staff-assisted services will be new customers.
5. At least **25%** of all private businesses receiving staff-assisted services will be small businesses (<100 employees).

Skills Gap

6. Provide training (class-room, on-the-job, and/or standardized training) services to at least **3%** of adult participants.*
7. Enroll at least **25%** of youth served in the WIOA Youth program in a work-based learning activity.

Process

8. Each WDB will engage in the creation of at least **two** NCWorks Certified Career Pathways.
9. **100%** of the WDB's career centers will be NCWorks Commission certified career centers.

Outcome

10. Federal measures – Specific measures to be developed by September 30, 2016.

**Includes Adults, Dislocated Workers, and Title III participants*