

2016-2017 Workforce Development Board Measures

Outreach & Engagement

1. Provide staff-assisted services to a percentage of the labor force that is equal to or larger than the annual unemployment rate for the workforce development board (WDB) area.*
2. Provide staff-assisted services to at least 2% of the youth living in poverty in the counties served by the WDB in the Workforce Innovation and Opportunity Act (WIOA) Youth program. (Under review)
3. Provide a staff-assisted service to at least 5% of the total private businesses in the counties served by the WDB.
4. At least 10% of all private businesses receiving staff-assisted services will be new customers.
5. At least 25% of all private businesses receiving staff-assisted services will be small businesses (<100 employees).

Skills Gap

6. Provide training (class-room, on-the-job, and/or standardized training) services to at least 3% of adult participants.*
7. Enroll at least 25% of youth served in the WIOA Youth program in a work-based learning activity. (Under review)

Process

8. Each WDB will engage in the creation of at least two NCWorks Certified Career Pathways.
9. 100% of the WDB's career centers will be NCWorks Commission certified career centers.

Outcome

10. Federal measures – Specific measures to be developed by September 30, 2016.

**Includes Adults, Dislocated Workers, and Title III participants*