



Welcome to Workforce

Special Programs and Services

Veterans Services

Specialized services are provided to meet the employment and training needs of veterans, and to ensure that they have the support services and are resources needed for a self-sufficient civilian life. Veterans are served by all staff in the NCWorks Career Centers and by dedicated veterans' staff for those facing significant barriers to work. In addition, veterans' staff provide outreach to local employers and encourage them to hire veterans.

TAA Services

Trade Adjustment Assistance (TAA) services are provided for dislocated workers who have been displaced due to foreign competition. Services are provided in the NCWorks Career Centers by dedicated TAA staff. This complex system is explained in a 4-part recorded online training series available to you through TRAIN.

Agricultural Services

The Ag Services Unit is another complex workforce service that matches migrant and seasonal farmworkers with the farmers who employ them. Encompassed in this unit are monitoring for fair labor standards, ensuring that eligible workers have access to NCWorks Career Center services, and the H2A and H2B Visa Programs for foreign labor. More information is available in an interactive online training available to you through TRAIN.

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Additional services and programs

The Applicant Services Unit of the Division of Workforce Solutions ensures special populations receive meaningful services through the NCWorks Career Centers by providing staff with technical assistance, program oversight, and guidance. The eight programs they oversee are included here. You can learn a bit more about them on TRAIN by participating in the interactive online training entitled *Career Advisor Tips: Desk Guide to Additional Services*.

- Community Resource Assistance Guide (CRAG)
- Re-entry Initiative (formerly the Former Offender Program)
- Federal Bonding
- * Work Opportunity Tax Credit (WOTC)
- Accommodations for Persons with Disabilities
- Limited English Proficiency (LEP)
- Services for Older Worker
- Reemployment Services
 - Reemployment Services and Eligibility Assessment (REASA)
 - Employability Assessment Interview (EAI)

* WOTC is included here but is organizationally part of the Business Services Unit of DWS.

