PY 2010 Incumbent Workforce Development Program Guidelines for Local Workforce Development Boards

These Guidelines serve as additional support and guidance to the Incumbent Workforce Development Program Guidelines and Applications, and other applicable documents.

Application Submission

Local Workforce Development Boards (LWDB) will establish the structure and time line of the local review process and use the standard project application and scoring criteria developed for the Incumbent Workforce Development Program. It is the LWDB's responsibility to insure that the application meets all requirements of the Incumbent Workforce Development Program prior to submission to the NC Division of Workforce Development (Division).

The Division will accept applications from LWDBs in the timeframes shown below:

State Submission Deadline September 30, 2010 January 31, 2011 May 31, 2011 Grant Award Announcement November 5, 2010 March 4, 2011 July 6, 2011

Each original application is to be submitted with a cover letter from the LWDB that includes:

- A statement of endorsement by the LWDB,
- The LWDB's priority ranking of each of the applications submitted,
- Acknowledgement and approval of any out-of-state travel, if applicable,
- The signature of the Chair of the Local Workforce Development Board. (If <u>multiple applications</u> are submitted by a LWDB, a single letter that endorses all of the applications will suffice.),
- Electronic signatures will not be accepted. All sections requiring a signature must be original, handwritten signatures.

The following is also to be submitted with each application:

• A completed Scoring Criteria form that shows the LWDB's aggregate, average score and LWDB representative signature

The Scoring Criteria are attached to this Issuance for reference and use.

The applications are to be:

- Received by the Division by 5:00 PM on the submission deadline indicated above, and
- Received through the US Postal Service, other carrier or by hand delivery. No email or fax transmissions are allowed.

Late applications will not be accepted.

Execution of this process does not imply a start date for training.

Collaborative Grant Applications

Multiple businesses may partner to apply for a collaborative training grant for the purpose of addressing common training needs. The following information further supports and explains the information contained in the IWDP Guidelines and Application:

- A business can benefit only <u>once</u> from a collaborative training grant award.
- The LWDB will contract with the Lead Applicant, as the contractor and responsible for the funds.

Acceptable Application Format

The application is provided in a Word document. All information is to be provided <u>within</u> the form. The space will expand to accommodate the information. The only attachments necessary are section I.D and Attachment E, to be used when a collaborative training grant is submitted.

Please do not include trainer's resumes or other excess information. A trainer's qualifications, course descriptions and objectives should be summarized within the form.

Please note that incomplete applications will not be considered in the competitive review process.

Incomplete Applications

It is important that the local review of each application include the identification and collection of missing pieces to or information in an application. It is critical that an application is received in its entirety. **Incomplete applications will not be considered in the competitive review process.**

If applications are not complete in the original submission, the LWDB Director and local IWDP representative(s) will be notified by email and given two (2) full business days from the date of the notification to work with the business and submit the missing information. The deadline will be 5:00 PM on the second business day. If the requested information is not received within that time frame, the application will be disqualified from the current funding round, but may be completed and submitted in a future round.

Out-of-State Training

Funds awarded for a project will be expended on training activities that take place in North Carolina *only*, unless the LWDB approves training outside the state. If consent is given, the LWDB must submit an acknowledgement and endorsement for all out-of-state training components. Should out-of-state training be allowed, all other rules and regulations of the IWDP still apply. Costs associated with conferences will not be allowed.

Determination of Prior IWDP Grants

A single lifetime funding limit applies to a business, its parent company and the subsidiaries. A complete listing of all companies that have received an IWDP grant can be found at: http://www.nccommerce.com/en/WorkforceServices/FindInformationForEmployers/IncumbentWorkerProgram/.

Grant Award Announcement

Upon review and selection of the applications for funding by the Division, the LWDBs will be notified in the following manner:

- An electronic letter of award announcement from the Executive Director of the Division. This letter will also advise the LWDB as to which applications were not funded.
- A cover letter and Notice of Funds Availability from the LWDB's respective Division Planner, which will include the end date for the use of the funds. The date on this letter starts the 60-day time period within which the contract with the businesses is to be signed.

The LWDB may then notify its applicants as to the status of their applications, and begin the contract process.

Contract Process and Duration

Funds for each approved project will be made available to the business through a contract with the LWDB. Although the Division may recommend funding, it is the LWDB's responsibility to assure that all questions regarding the proposal have been adequately addressed before entering into a contract.

Each contract will have a definite beginning and ending date, will include specific timeframes for training to be conducted, and include other required information by the LWDB. The LWDB and the business have sixty (60) days from the date of the Notification of Funds Availability cover letter to enter into the contract. If a contract is not executed within that time frame, the award becomes null and void and the entire grant award will be rescinded.

The contract is to be for no longer than twelve (12) months.

Below is the time line for the contract execution, completion of training, and funds availability.

PY 2010 Incumbent Workforce Development Program Funding Availability
Time Line

Due Date by	Expected	NFA Cover	Contract	Contract End	End Date for
Round	Award	Letter Date*	Execution	Date ***	Funds
	Announcement		Date**		Availability
	Date				
9/30/10	11/5/10	11/ /2010	1/ /2011	1/ /2012	2/28/12
1/31/11	3/4/11	3/ /2011	5/ /2011	5/ /2012	6/30/12
5/31/11	7/6/11	7/ /2011	9/ /2011	9/ /2012	10/31/12

^{*}Actual <u>date</u> will vary. The actual date will be used to calculate the Contract Execution Date deadline and the Contract End Date. See below.

Training Contract Extension and/or Changes

Time Extensions

Under extenuating circumstances, a request can be made by a business to the Local Workforce Development Board to extend the date of the contract. The LWDB will evaluate the request and, if

^{**}No later than 60 days from the date of the NFA cover letter.

^{***}No later than 12 months from the Contract Execution Date.

favorably reviewed, will submit the request in writing to the Division of Workforce Development for final review and decision.

Requests for contract time extensions are to be submitted as follows:

- Submit the request in writing by email (preferable), fax, or through the US Postal Service. The request is to be signed/sent by an authorized representative of the LWDB.
- Include the name of the business, the Program Year of the funds designated for the training, the amount of unexpended funds, the end date of the original contract, and the proposed end date for the contract extension.
- Include an explanation of why the extension is needed, to include confirmation that the training to be conducted during the extension is included in the approved application.

In any event, an extension will not exceed thirty (30) days past the end date of the original contract.

The Division will inform the LWDB in writing (email preferable) of its decision within two full business days.

Training Changes

Under extenuating circumstances, the business may make a request to the LWDB to change the originally approved training component(s), i.e. the essence on what the employees will be trained. The LWDB will evaluate the request and, if favorably reviewed, submit the request, in writing, to the Division of Workforce Development for final review and decision.

<u>Under no circumstances</u> can a request to change a Lay-off Aversion through Skill Attainment grant to a Lay-off Aversion through Process Improvement grant, in any capacity, or vice-versa, be allowed because of the federal regulations on how funds are used.

The LWDB may make decisions and maintain documentation at the local level concerning the following types of changes:

- An increase or decrease in the number of employees to be trained,
- A request for **additional** training to that approved in the grant; and/or
- A request to change the training **vendor**.

Requests for all other changes concerning the originally approved training are to be submitted as follows:

- Submit the request in writing by email (preferable), fax, or through the US Postal Service. The request is to be signed/sent by an authorized representative of the LWDB.
- Include the name of the business and the beginning and ending dates of the contract.
- Include an explanation of why the change in training is needed. The explanation is to include a
 description of the approved training proposed for change and a description of the new training
 being requested.

The Division will inform the LWDB in writing (email preferable) of its decision within two full business days.

NOTE: See Page 10 of the Guidelines and Application attached hereto for further explanation and clarification.

Employee Information and Workforce Plus

The LWDB must collect the following information for every trainee:

- Social Security Number
- Complete Name and Contact Information
- Gender
- Date of Birth
- Citizenship (Right to Work Status)
- Selective Service Compliance
- Person with Disability
- Ethnicity and Race

The above is the minimum information on trainees that the Division is requiring; a LWDB may collect more if it so chooses. It is up to the LWDB as to how it will collect this information for required data entry in WorkforcePlus.

See Attachment A for instructions for keying IW information in WorkforcePlus. Data must be entered within 30 days after training begins.

Reporting Requirements

Performance outcomes for projects operated under this program and funded with statewide activity funds will not be subject to Workforce Investment Act performance measures mandated for WIA formula programs; however, each project will be monitored and evaluated by the LWDB.

Quarterly Reporting

Each LWDB administering an Incumbent Workforce Development training grant must submit a quarterly report to the Division for each grant awarded after July 1, 2008. The first reporting time frame is to begin in the quarter in which the cover letter to the Notice of Funds Availability is dated. All quarterly reports are due <u>no later than thirty (30) days</u> after the end of the calendar quarter.

Quarter	Report Due Date
July – September 2010	October 29, 2010
October – December 2010	January 29, 2011
January – March 2011	April 30, 2011
April- June 2011	July 31, 2011

Quarterly reports are due as long as Incumbent Workforce Development Training contracts are in place, beginning with awards made after July 1, 2008.

The Quarterly Report form and additional instructions are attached to this Issuance. The LWDB may collect additional information for its records as it deems appropriate.

Once the training is complete, a Final Report is due to the Division's Business Services Unit.

Final Reporting

At the conclusion of the training, the LWDB is to submit a Final Report on the Incumbent Workforce Development project. The LWDB is responsible for insuring that all information requested in the Final Report is provided and is encouraged to assist the business in its completion. The LWDB will provide the Final Report form and other reporting requirement information to the business. The LWDB may also collect additional information for its records as it deems appropriate.

The Final Report is due to the Division within <u>forty-five (45) days</u> from the *end of the training or the end of the contract, whichever <u>occurs first</u>. Page three of the final report contains a section that the LWDB is responsible for completing. Submit the Final Report by email (preferable), fax, or through the US Postal Service. The Final Report is to be signed/sent by an authorized representative of the LWDB.*

The Final Report form is attached to this Issuance.

Incomplete Grant Awards

If for any reason training is not completed, the LWDB will immediately notify its respective Business Services Coordinator in writing. This communication may be transmitted by email, fax, US Postal Service, or other carrier. Information to be contained in the communication is:

- LWDB name
- Business name
- Reason for not completing the approved training
- Amount of funds awarded (to **include** the administrative fee)
- Amount of funds to be returned (total funds awarded [to <u>include</u> administrative fee] minus total funds expended [to <u>include</u> administrate fee, if applicable])
- Request for the de-obligation of the funds

If <u>any</u> training has been provided, then a Final Report will be due for this grant.

If a company is awarded an Incumbent Worker grant but is unable to use <u>any</u> of the funds and forfeits the full grant amount, then that grant amount will not count against the total lifetime limit for that company.

Examples for the need of this type of communication include, but are <u>not</u> limited to:

- The contract between the LWDB and business is not signed within the 60-day designated time frame.
- A decline of award by the business.
- The occurrence of extenuating circumstances such as a natural disaster or closing of a business.

Training Materials

Training materials purchased or developed with the funds awarded through this Program will be in the public domain and will be available for use by other eligible entities at no cost. It is the LWDB's choice concerning the retrieval of materials from its grant recipient.

Administrative Fee

A five percent (5%) grant servicing fee is added to the funding for each approved project under the Incumbent Workforce Development Program. The fee covers Local Workforce Development Board management and oversight associated with the project.

ATTACHMENT A

KEYING IN PARTICIPANTS FOR INCUMBENT WORKER PROJECT IN

WORKFORCE PLUS

All Incumbent Worker participants will be tracked in WorkforcePlus using the "Adult 15%" program. These participants will not be included in the standard WIA performance but we are required to submit the detail data to USDOL in our Quarterly WIASRD file. All WorkforcePlus system data requirements of a formula Adult WIA participant in WorkforcePlus will apply to the IWP participants (Adult Eligibility, Order of Activities, Leave Edit checks, System Exit).

- Add participant to WorkforcePlus using the Create Participant task
- Select program Adult 15% (All 15% programs will not count in standard WIA performance)
- Complete entire Intake form
- Check Eligibility (Citizen/ SSA compliance/ >=18)
- Certify the Case
- Key in 1st Activity (I-Case Management)
 - o Pick the Funding Source IWP State Incumbent Worker Grant
 - o Complete all other fields as appropriate.
- Key in T Training¹ (if applicable) or other activity as needed
 - o Choose SAME funding code for every activity you key in.
- Leave/Exit WIA when complete.

All Incumbent Worker participants will be included in our Quarterly WIASRD submission to DOL. These detailed records, which have many required fields, require that this data has to be accurate. Follow you local file structure policy for guidance.

¹ If the project is for occupational skills training, the individual will be assigned to the "T- Skill Upgrading and Retraining" activity. If the project is Technical Assistance Package for educational training, the individual may be assigned to either the "T- Adult Education and Literacy" activity (including English as a second language) or the "T-Job Readiness Training (for "soft skills" training).