

## ANNUAL PROGRAM REVIEW 2023-2024

## **RESPONDING WITH INNOVATION**

In response to changing needs and circumstances, various educational and workforce development programs have significantly expanded their virtual service offerings. Local school districts have increased their capacity to serve students remotely, while state agencies have adapted their policies to accommodate virtual interactions.

### HOW MANY PROGRAMS ARE POWERED BY NCWORKS OPPORTUNITIES?



#### **TOP 3 INDUSTRIES SERVED**





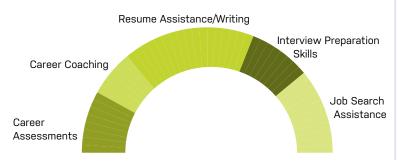
Manufacturing

Information Technology

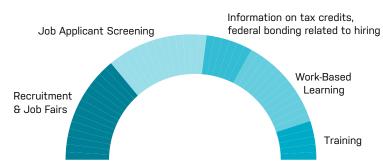


Health Care & Social Assistance

## **TOP 5 SERVICES FOR INDIVIDUALS**



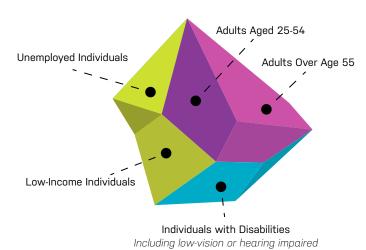
#### **TOP 5 SERVICES FOR EMPLOYERS**



## **PROGRAM IMPACTS**



## **TOP 5 TARGET POPULATIONS SERVED**



According to North Carolina Session Law 2012-131, the NCWorks Commission is responsible for reviewing and evaluating the programs and plans of agencies operating federally-or State-funded workforce development programs. The following programs within the listed agencies were surveyed:

## Department of Administration

• American Indian Workforce Development Program

# Department of Public Instruction

 Career and Technical Education

#### Department of Commerce

- WIOA Title I
- WIOA Title III
- Trade Adjustment Assistance
- Veterans Services

#### NC Community College System

- Apprenticeship
- Customized Training
- Small Business
- Basic Skills
- Occupational Career Education
- Post-Secondary Career, Technical & Vocational Education

# Department of Health and Human Services

- Services
- Community Services Block Grant
- Food & Nutrition Services
- TANF (WorkFirst)
- · Vocational Rehabilitation
- · Services for the Blind
- Long Term Vocational Support
- Senior Community Service Employment