**List of Attachments**

1. Complaint System Definitions
2. Complaint System Poster
3. Equal Opportunity is the Law Poster (English)
4. Equal Opportunity is the Law Poster (Spanish)
5. A Worker’s Guide (How to File a Complaint) (English)
6. A Worker’s Guide (How to File a Complaint) (Spanish)
7. Instructions for Completion of Complaint Referral Record (ETA Form 8429)
8. Complaint/Apparent Violation Form (ETA Form 8429)
9. Migrant and Seasonal Farmworker Employment Service Complaint and Apparent Violation Log
10. Complaint Handling Process Flowchart
11. Informal Resolution Process Flowchart
12. Complaints Covered by This Policy and Procedures
13. Complaint NOT COVERED Under the Complaint System Procedures
14. Common Steps to Follow When Handling Complaints
15. Appeals Process for Migrant Seasonal Farm Worker Program Complaints
16. List of Attachments