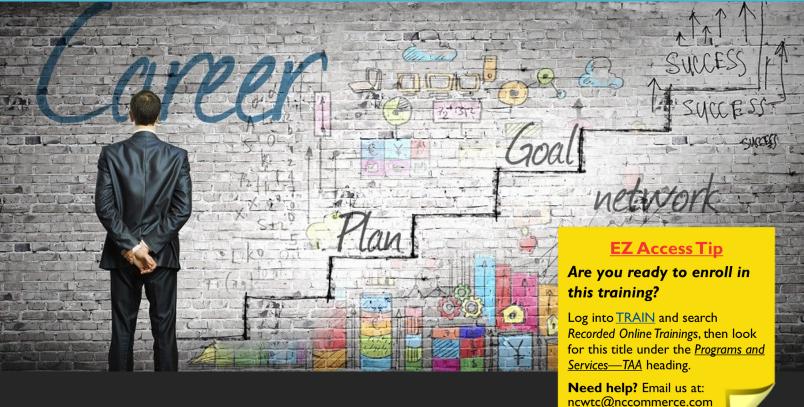
## TRADE ADJUSTMENT ASSISTANCE

Developing an Individual Employment Plan



It's important that all TAA participants have an Individual Employment Plan (IEP), but a successful

IEP doesn't just happen. It requires a great deal of preparation. It's not simply a piece of paper to put in the file for program auditors to find.

# Done properly, the IEP can be the key to your customer's success!

### Take part in this Recorded Online Training to learn more about:

- Writing and preparing your customers for the IEP.
- Steps for establishing SMART goals with your customers.
- The importance of assessment in the IEP process and useful tools.









#### **NEW STUDENT ACCOUNT**

- 1. Go to www.ncworkforcetraining.com.
- 2. Click on New Users Click Here.
- 3. Complete ALL profile information.
- 4. Enter Security Image Code, click **Submit.**
- A confirmation email with your User ID and password will be sent upon approval.
- 6. See below to enroll in a course.

#### **RETURNING STUDENTS**

- 1. Go to <u>www.ncworkforcetraining.com</u>.
- 2. Enter your User ID and Password, click **Login.**
- 3. First time users will be prompted to set up a security question and answer.
- 4. Click Enroll in Courses/Events.
- Select your course, click Enroll, request special needs if applicable, and click Submit.
- 6. You will receive an enrollment confirmation via email.

#### **REGISTRATION:**

You must register online prior to a workshop, training class, or other special event. Confirmation of registration, with details, dates, times and location will be emailed one week prior to the session.

NCWorks Training Center course offerings are open to all in the NC workforce system unless specified as a closed training for a targeted group.

NCWorks
Training Center





**PAYMENT:** Submit payment prior to the start of class by check or money order, payable to the NC Department of Commerce / Workforce. Name(s) of participants must be included on the check.

**TRAINING SESSION CANCELLATION:** We reserve the right to cancel or postpone sessions based on insufficient registrations or other unforeseen circumstances. You can transfer to an alternate session or registratin fees will be refunded. Please allow six weeks for refunds to be processed.

**CANCELLATIONS AND SUBSTITUTIONS:** To cancel a registration or make a substitution, email <a href="mailto:ncwtc@nccommerce.com">ncwtc@nccommerce.com</a>. Submit cancellations and substitutions in writing at least 48 hours prior to the session (unless otherwise specified) to avoid paying the full registration fee.

**SPECIAL NEEDS:** Please include special needs requests when you register online. We can only guarantee provisions for special needs when notified at least two weeks in advance of training.

**LODGING:** A list of convenient hotels is available at <a href="https://www.ncworkforcetraining.com/">www.ncworkforcetraining.com/</a> <a href="https://www.ncworkforcetraining.com/">Lodging.aspx</a>.



Do you have questions or need help with registration? Call the Training Center at 919-814-0399 or email ncwtc@nccommerce.com.

Equal Opportunity Employer Program.

Auxiliary aids and services available upon request to individuals with disabilities.